



HAWK RIDGE SYSTEMS

SUBSCRIPTION SERVICES BENEFITS

Your Subscription Service from Hawk Ridge Systems gives you a competitive advantage with your use of SOLIDWORKS Solutions. Live phone support, 24/7 web support, software upgrades, new versions, special releases, webcasts – all designed exclusively for SOLIDWORKS Subscription Service members. Improve your productivity and keep ahead of the curve with your Subscription Support from Hawk Ridge Systems.

Hawk Ridge Systems has the largest team of Certified SOLIDWORKS Engineers in North America to help you with your designs and answer any questions you may have on SOLIDWORKS, Simulation, Composer, Enterprise Product Data Management, CAMWorks, and 3D printers.

With over 65 engineers in 17 offices in California, Nevada, Oregon, Washington and Canada, Hawk Ridge Systems has the answers you need, when you need them to take your 3D designs to the next level.

For the last two years, Hawk Ridge Systems has been rated 4.7 out of 5.0 in customer satisfaction with our technical support – the highest rating in the country. Over 90% of our SOLIDWORKS users enjoy the benefits of Subscription Services.

SUBSCRIPTION SERVICE BENEFITS INCLUDE:

- Local technical engineering support – US: 877.266.4469 and Canada: 866.587.6803
- Hawk Ridge Systems exclusive 24/7 website support, www.hawkridgesys.com/support
- Interactive live real time problem resolution via online screen sharing sessions
- Free Hawk Ridge Systems Night School Training 3-hour Sessions
- Access to free productivity tools for SOLIDWORKS with HawkWare™ and HawkTools™
- Free Certified SOLIDWORKS Professional Exam Certification – CSWP and CSWA exams
- Software Upgrades and Service Packs
- New Software Releases – Design faster and more efficiently with new release features
- SOLIDWORKS Customer Portal – gain full access to an expansive, web-based repository of resources including service requests (SRs) and software performance requests (SPRs)
- Hawk Ridge Systems Knowledge Base, free tutorials and over 130 videos on the SOLIDWORKS 3D design family of solutions

OUR CUSTOMERS SAY IT BEST



“Your assistance was the best of any service call I have made, to any company. I was surprised he was able to quickly change settings and give me all of the assistance needed. This was my first year with SOLIDWORKS and I have been satisfied with all its features. With this experience I would like to continue the service contract next year.”



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Hawk Ridge Systems is a global leader in engineering design and manufacturing solutions. Innovative 3D design tools include Dassault Systèmes 3D solutions, SOLIDWORKS 3D design, CAMWorks manufacturing software, and 3D Printing solutions.

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