

ABOUT HAWK RIDGE SYSTEMS

YOUR SOURCE FOR ENGINEERING DESIGN SOLUTIONS

From engineering design to manufacturing production, Hawk Ridge Systems has the team and the expertise to deliver the solutions you need.

QUICK GLANCE

- Providing SOLIDWORKS® 3D software, CAMWorks® CAM software and 3D printers from HP and Markforged to over 26,000 customers in the United States and Canada
- The largest, most dedicated technical support team, with a 2:1 ratio of engineers to sales
- Over 20 years of experience with engineering design and manufacturing software systems.

OUR VISION

Hawk Ridge Systems is committed to bringing innovative engineering design and product realization solutions to our customers.

OUR MISSION

Hawk Ridge Systems builds trusted relationships with our customers by solving critical problems with solutions that radically improve the way you design, develop and manage your product development life cycle. We do this with our extensive engineering experience, the sharpest minds and the most dedicated team in the industry.



OUR COMMITMENT TO YOU

We know that you don't just design a product or a part – you need to carry that design from the initial stages all the way through production. 3D CAD has moved into the mainstream, making your engineering solution provider's depth of knowledge and support missions critical to your success. With 20 years of experience implementing 3D design systems, Hawk Ridge Systems has achieved an unsurpassed level of proficiency in the industry. We understand the unique challenges facing our customers. From start to finish, we deliver exceptional sales, support, training and service to our customers. As an engineering intensive organization with the largest team of Certified SOLIDWORKS and CAMWorks professionals in North America, we help our customers reach business objectives faster and more cost-effectively.

TECHNICAL SUPPORT AND SERVICE

Our Technical Support team provides local, advanced technical support. Call response times beat the benchmarks in the software industry, with over 95% answered within the first 30 seconds by a technical support engineer. Our Customer Portal gives you access to real-time interactive remote assistance, the ability to upload files directly to our support team and even a screencast feature so you can communicate your problem clearly. Our average customer satisfaction rating is 98%.



TRAINING

We want to help you be the best, and our Certified SOLIDWORKS and CAMWorks instructors are second to none. Our Training Advisors can help you customize a plan that takes into account what you do and how we can help you do it better. Our engineers understand the challenges you face in your day-to-day environment, and have earned a 97% satisfactory rating from their students. With the ability to deliver exceptional training in both online and in a classroom, no one knows SOLIDWORKS and CAMWorks better – and we're eager to share that expertise with you.



SOLUTIONS PORTFOLIO

Hawk Ridge Systems has steadily expanded our solutions portfolio to include all aspects of your product development cycle, from design and analysis through prototyping and production. Hawk Ridge Systems is the #1 Worldwide SOLIDWORKS provider and a world leader in 3D solutions for Analysis, Product Data Management, Electrical Design and Technical Communications. We partner with Dassault Systèmes, CAMWorks, HP and Markforged to offer the full design to manufacture solution portfolio.



SOFTWARE APPLICATIONS AND SERVICES



HawkWare is a free enhancement tool developed by Hawk Ridge Systems which optimizes commonly used features in SOLIDWORKS and Enterprise PDM. Our professional services team is available to help you solve analysis, data management or technical communication challenges.

LOCATIONS



UNITED STATES

Mountain View, CA	Costa Mesa, CA	Las Vegas, NV
Orinda, CA	Ontario, CA	Reno, NV
Santa Clara, CA	Ventura, CA	Redmond, WA
	Woodland Hills, CA	Portland, OR



CANADA

Richmond, BC	Winnipeg, MB
Calgary, AB	Toronto, ON
Edmonton, AB	

RECOGNITION – AWARDS

Top Reseller – SOLIDWORKS Worldwide
Top Reseller – SOLIDWORKS North America
President's Club

MARKETS SERVED

- High Technology
- Engineering Services
- Industrial Machinery
- Mold, Tool & Die
- Automotive & Transportation
- Consumer Products
- Oils, Gas & Energy
- Medical Devices
- Aerospace & Defense
- Packaging Machinery

